



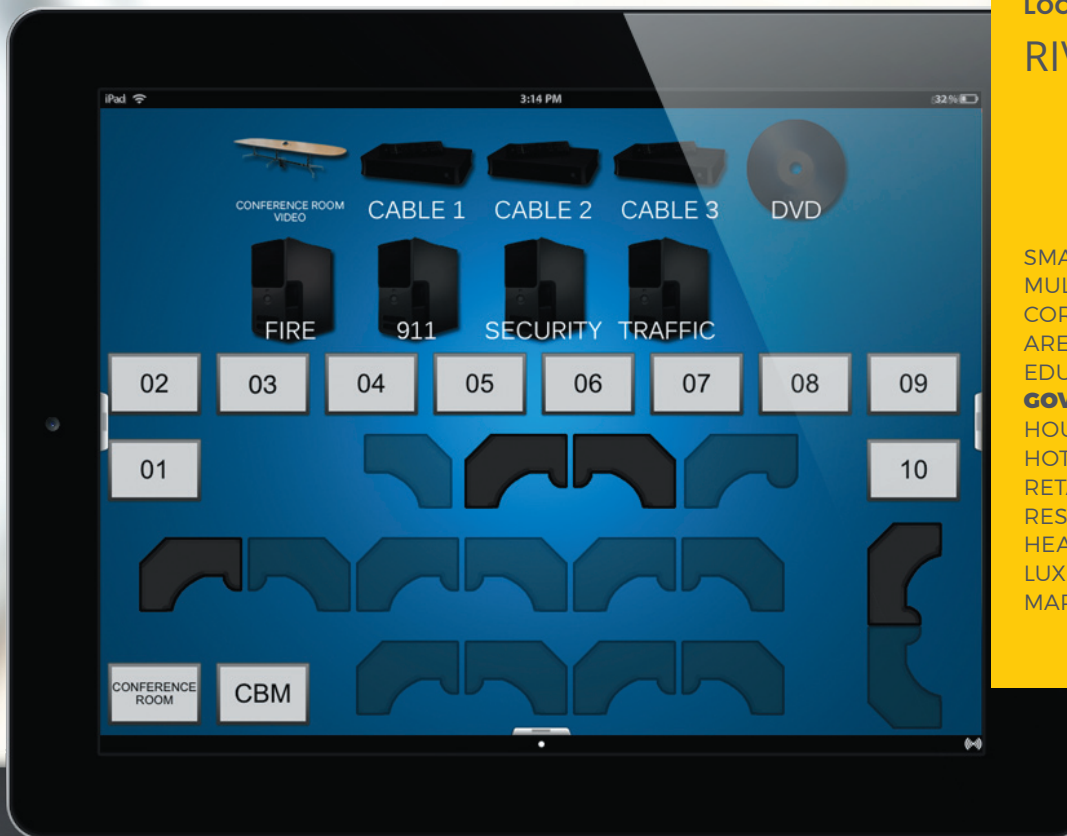
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INSTALLATION SPOTLIGHT.




PROJECT

RIVERSIDE 911
CALL CENTER

LOCATION

RIVERSIDE, CA

SMART HOME
MULTI-DWELLING UNITS
CORPORATE ENTERPRISE
ARENAS & EVENTS
EDUCATION
GOVERNMENT
HOUSE OF WORSHIP
HOTELS & HOSPITALITY
RETAIL
RESTAURANTS & BARS
HEALTHCARE
LUXURY TRANSPORTATION
MARINE



**We pride ourselves on
delivering the easiest and
most flexible user experience
possible. The Riverside, CA
law enforcement agency
seeking to build an advanced
and efficient 9-1-1 call center
in Riverside, CA agrees.**

ABOUT THE PROJECT



The team at AVS Systems created a customized user interface replicating the seating position of each operator on an iPad Mini.

The Goal

The Riverside, CA police wanted the capability to quickly and efficiently manage their 9-1-1 call center. Outfitted with an array of operator stations, 50-inch flat panel video displays and cable set-top boxes for monitoring current events, the team at AVS Systems created a customized user interface replicating the seating position of each operator on an iPad mini. Call center managers can tap any seating position on the iPad mini and immediately direct whatever

is on that operator's screen to any of the flat panel displays. This control flexibility maintains transparency between operators and managers for more rapid assessment and faster response times.



The On Controls technology has been designed to both manage emergencies and to train staff.

The Execution

The team at AVS Systems of Riverside, CA designed and installed a solution to meet the exact needs of the 9-1-1 facility. Call center administrators wanted an interface so intuitive that it required no user manual. The image displayed on the iPad mini represents the call center floor plan and tapping on any station gives the manager instant access to controllability. The On Controls technology has been designed to both manage emergencies and to

train staff. The system is also tied in to three computers that interface with the traffic cameras located throughout the community. The iPad minis deliver lightning-fast response times by controlling the delivery of high-definition video over IP thanks to the On Controls interface with a Cisco 48-port switch that acts as a matrix for all video content in the system. This also results in a compact, consolidated equipment rack that requires minimal space and is easy to maintain.



About On Controls

On Controls brings the convenience, luxury and security of advanced control and automation technology for residential and commercial applications to the Apple and Android phones and tablets already familiar to millions of users.

An award-winning Wi-Fi-based platform, On Controls leverages the efficiency of the cloud, enabling integrators to deliver more features and better service to their commercial and connected home clients. From a single room to the largest applications, On Controls allows integrators to initialize, upgrade, add new features and sync remote setups to a client's tablet or phone via a web portal from anywhere in the world. On Controls is an intuitive, reliable, robust, and reboot-free system that will simplify your life!

www.oncontrols.com



The Result

"The On Controls solution installed by AVS Systems has greatly expanded the 9-1-1 dispatch center's access to real time information. With the On Controls system we have been able to share three cable TV boxes, one conference room presenter, and five computer inputs across ten display screens. We now have the ability to utilize a simple HDMI cable in our conference room to connect a computer source for training or meetings. We are able to display any

combination of our video sources across the displays so we can dynamically shift the information displays as the activity changes. During a large vegetation fire we can monitor local TV networks on several displays as well as presenting the real time location of fire apparatus on another display. The On Controls iPad mini control interface is simple, intuitive, and provides us with several controllers to manage the content on the system as needed."

Lieutenant Steve Bradshaw
Communications Bureau
Riverside Police Department

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