

FOR IMMEDIATE RELEASE

Access Networks Live Monitoring Solution Now Available

Give your clients the ultimate peace of mind with proactive support and unprecedented expertise available only from Access Networks

Encino, CA, March 9th, 2017 – Access Networks (accessca.com), the premier provider of enterprise-grade network solutions for residential integration, has announced today the availability of their comprehensive live monitoring solution that provides the highest level of support to professional integrators. Built upon a channel-exclusive partnership with Cenersys—whose founders have deep roots in enterprise-grade monitoring, Access Networks Live Monitoring (ANLM) is a proactive solution that enables our team of Cisco and Ruckus Wireless certified engineers to monitor, diagnose and often repair a problem before it becomes visible to the homeowner.

ANLM empowers integration firms to become managed service providers, adding a valuable profit stream with recurring revenue while enhancing customer service. With the Access Networks team as the first responder, ANLM is ideal for integrators who want to create additional bandwidth within their current infrastructure and are committed to providing their clients with the finest networking platform available.

“Access Networks Live Monitoring is like having a full crew of certified engineers on staff as your first responder to proactively look after your client’s smart home infrastructure,” explained Brett Canter, Access Networks CTO. “Once we have been alerted that there is any type of problem on the network in real-time, we can quickly and precisely determine which corrective course of action is required. We think ANLM brings real value to the residential integration community.”

ANLM is powered by the live monitoring Helix device, a solution originally engineered for enterprise applications that has been specifically tailored for premium connected home environments of any size. All Access Networks Foundation and Unity systems now come equipped with the Helix device which can provide dynamic DNS updates and DNS host records, allowing users to access devices through a single profile. Additionally, dealers can activate optional Live Monitoring service plans at any time.

“With the addition of ANLM, we are the first to offer a complete enterprise network, monitoring device and service as one sellable solution from one vendor,” stated Bryce Nordstrand, CSO at Access Networks. “ANLM is what’s next, it’s what the industry has been asking for and we are listening.”

The Access Networks Live Monitoring Solution is available now with Access Networks Foundation & Unity systems.

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Access Networks is the leading provider of pre-programmed, enterprise-grade networking solutions for the CE Space. Since 2003, Access Networks’ certified team of IT and AV professionals has designed and maintained networking solutions that are customized to handle the complex needs of the automated residence. Utilizing the best enterprise-grade hardware, Access Networks works directly with custom integrators around the globe to provide their clients with a best-in-class solution, and first class service and support. Learn more at accessca.com

Access Networks Media Contact:

Micah Sheveloff for WIRC Media
(727) 258-4770 / wirc1@wircmedia.co

